

Accelerate Revenue ■ Increase Value ■ Reduce Cost ■ Ensure Success

Sundial Network Services is an expert provider of strategic outsourcing solutions for VoIP equipment providers. We bring a rigorous, structured discipline to provide turn-key accountability and performance transparency as well as innovative flexibility to adapt any program to your needs. Our mission is 100% client success and everything we do is derived from that goal.

We offer services ranging from complete professional services program development, launch and support to supplementing your internal teams with new skill sets or additional manpower. Our multi-disciplined team will work with you efficiently to fully integrate business processes becoming an effective extension of your team.

Sundial founders have managed over 300 network deployments representing over \$200M and have operated networks for emerging and Tier one carriers carrying over 6 billion minutes per year. Sundial leverages their experience as service providers, solution providers and managed service providers to assure success for both vendors and their customers.

Strategic Outsourcing

Professional Services Program Development

- Service Definition
- Process Development
- Resource Planning
- Documentation and Best Practices

Training Services

- Training and Certification Program Development
- Standard & Customized Training Delivery

Professional Services Delivery

- Specialization in VoIP & TDM Technologies
- End-to-end Project Management
- Best-of-breed Resources On-Demand
- Staff Augmentation

Support Services

- HyperSupport™ - Outsourced Operations
- Technical Support Services

The Sundial Advantage

- Improve productivity and customer satisfaction by maintaining your organization's focus on your core business.
- Reduce management burden by using Sundial's fully managed professional services.
- Avoid permanent headcount by accessing resources on-demand.
- Recognize revenue faster; eliminate customer backlog with a larger virtual team.

Key Highlights

- Over 70 successful client projects in 2008.
- **International Presence** – Resources in North America, South America and Europe.
- **Powerful Customer Satisfaction** - 100% reference accounts.
- **Exceptional Service Delivery** - 100% on-time, on-budget project delivery.

About Sundial

Sundial Network Services was founded in 2007 with a mission to accelerate our clients' success by committing our industry expertise and global resources to build powerful global VoIP networks. In 2008 Sundial, working on behalf of its outsourcing clients, has enabled over 40 carriers and service providers to deploy and enhance their networks. For more information, visit us at www.sundialnet.com.


 11901 Scovell Terrace
 Germantown, Maryland USA
 Phone: +1 240 668 5500
 Fax: +1 240 668 5646
 E-mail: info@sundialnet.com
 Website: www.sundialnet.com

